



Extended Care Program

Every AEM Precision Cable Test product is warranted to be free from defects in material and workmanship under normal use. Extended Care runs concurrent with that warranty and provides you with peace of mind that your investment will be protected with all code updates, calibration service if applicable and product repair should your test equipment become damaged.***

Register your test equipment and extended care plan at : aem-test.com/myaccount

OUR 1 & 3 YEAR PLANS INCLUDE:

Help is a Click Away!

- Live Phone Support
Monday-Friday 8AM-5PM MST (GMT-7)
- Worldwide Dedicated Email
Monitored 24-hours a day

Major Code & Feature Updates*

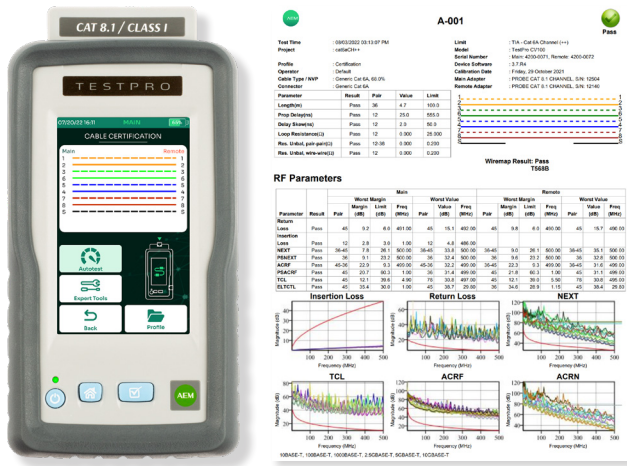
- TestPro Platform Updates
- TestDataPro Software Updates

Stay Tuned All Year

- Custom Test Limit Development
- Yearly Calibration Service
- 3 Week Turnaround with Loaner Units
Available upon request if TestPro is in service

Repair Coverage

- Non-Warranty Damage
- Free Adapter Replacement**



*All clients receive free minor updates for their test equipment and TestDataPro results management software.
 **Damaged test adapter must be returned in order to receive replacement. Replacements are granted once per year.
 *** Extended Care may be added at time of initial product purchase or can be added after but must be within 90 days of initial purchase. Product registration on the AEM website is required within 90 days for Extended Care coverage to be valid.

Fiber Optic test adapters may be repaired or replaced if needed, at the discretion of AEM, once per year during coverage period. Coverage for Fiber Optic test adapters applies only when Extended Care is purchased for a TestPro/NSA Kit that includes the Fiber Optic test adapters, or when Extended Care is purchased along with stand-alone Fiber Optic test adapter.